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**Cambridgeshire  
County Council**

## IHMC Incident Report May 2021

The IHMC responded to 52 incidents on the road network throughout Cambridgeshire in May, covering 20 weekdays (excluding the early May Bank Holiday). This is a drop in figures compared to April and understandably higher than May 2020 when lockdown restrictions were in place. In May 2019 we responded to 84 incidents, so the current figure is not far from what we have previously experienced under normal circumstances. Please see the table below which illustrates the number of incidents over the last 6 months, compared to the same period last year;

	Dec	Jan	Feb	Mar	Apr	May
<b>2019/20</b>	79	107	96	60	11	17
<b>2020/21</b>	64	39	37	69	65	52

**Table 1: Number of Incidents Responded to by IHMC**

We use the term ‘incident’ to describe something that has happened on the County’s road network which has an impact (of varying degrees) on usual traffic flows. This could include, for example, a Road Traffic Collision, a burst water main or temporary traffic lights for roadworks.

Our **@Cambs\_Traffic** Twitter account is our quickest engagement tool with the public and the interaction gives a good indication of how effective the messages are getting out to people.

Throughout May we saw a drop in new followers. We gained new followers, however, lost more making the total a loss of 15 across the month. This could be due to the remaining restrictions still in place. The number of Tweets sent, and the number of Tweet impressions were a decrease compared to April, however the number of profile visits increased.

<b>Twitter Analytics</b>	<b>Dec-20</b>	<b>Jan-21</b>	<b>Feb-21</b>	<b>Mar-21</b>	<b>Apr-21</b>	<b>May-21</b>
Number of Followers	15,326	15,358	15,382	15,393	15,415	15,400
Increase in followers from previous month	77	32	24	11	22	-15
Number of Tweets sent	324	315	245	321	257	250
Number of profile visits	12,600	10,700	8,622	9,497	10,200	10,500
Number of Tweet impressions	674,000	684,000	478,000	633,000	586,000	482,000

**Table 2: Twitter Analytics for @Cambs\_Traffic**

**Note: The number of Tweets sent includes advance notice road works and event Tweets alongside live incident Tweets.**



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The number of incidents recorded peaked at 9:00am, followed by a higher peak at 4:00pm.

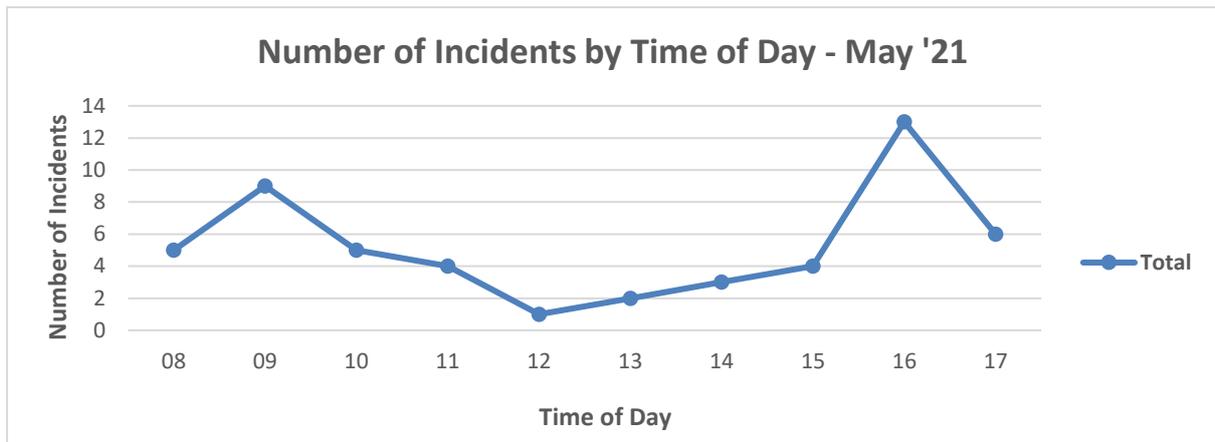


Figure 1: Number of incidents recorded by time of day May 2021

Of the incidents recorded during May, 8% were due to Road Traffic Collisions (RTC's) and 35% were due to road works (both planned and unplanned). A further 13% were due to an obstruction in the carriageway and 2% was due to a vehicle breakdown. A further 2% was due to a traffic signal fault and 36% were classed as 'Other' which includes incidents where the cause could not be confirmed. See Figure 2 below;

### Type of incident - May '21

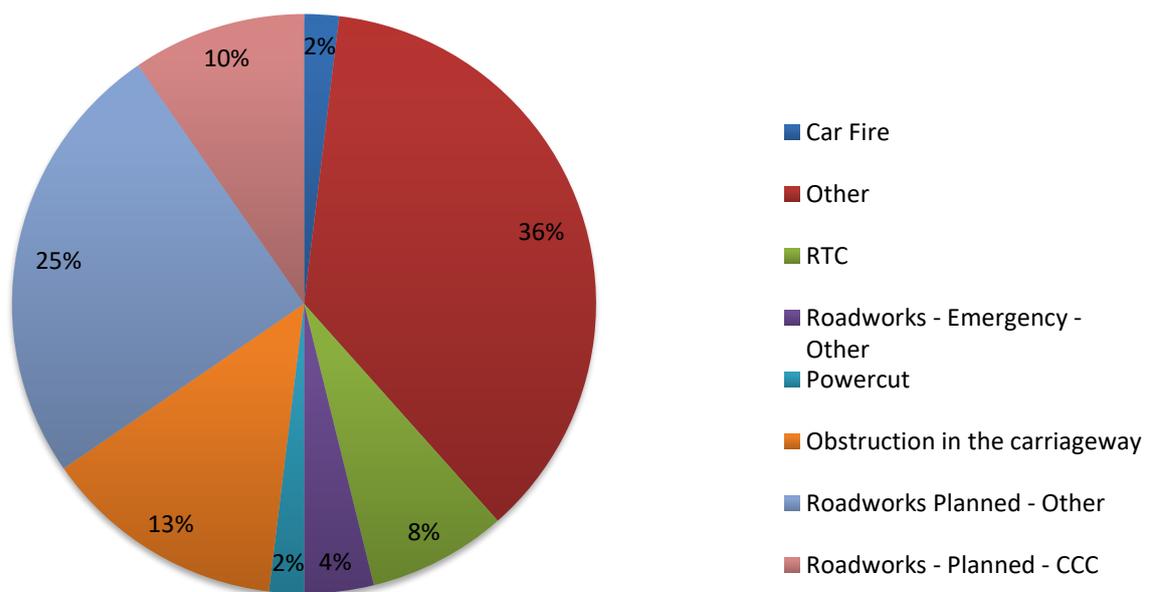


Figure 2: Type of Incident - May 2021



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Of those incidents recorded 4% had a road closure, 30% temporary traffic lights, and 54% had congestion which was not considered normal for the location and time of day. (See Figure 3). A further 8% had a lane closure, 2% resulted in the road being partially blocked and 2% had the traffic signals not working at all.

### Impact of incident - May '21

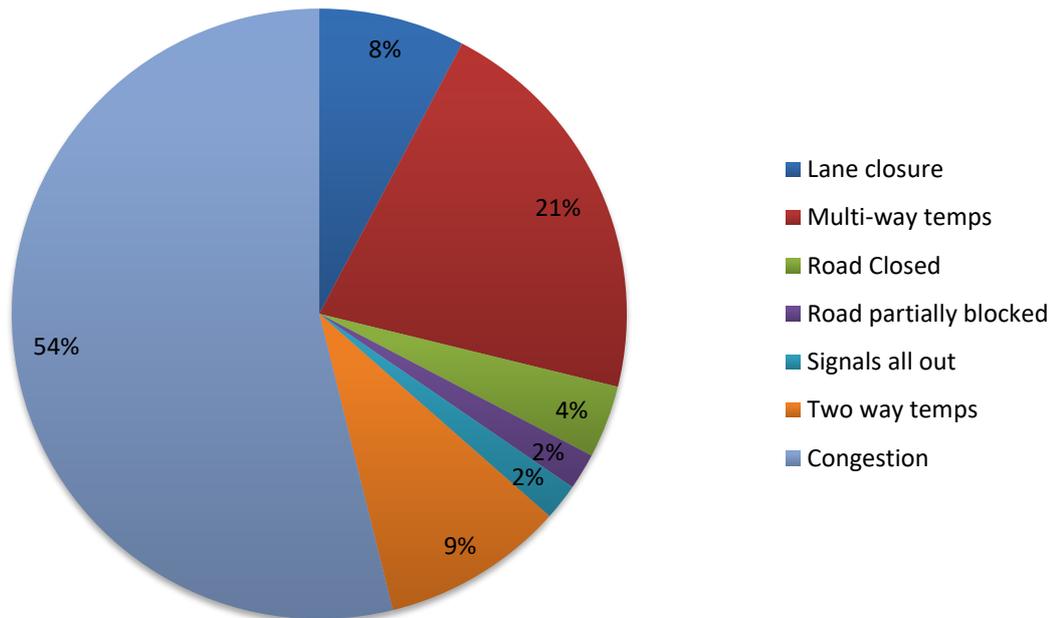


Figure 3: Impact of Incident on the network - May 2021

This month the highest number of incidents were recorded in South Cambridgeshire closely followed by City (Figure 4, below). Fenland had the lowest number of incidents recorded throughout May, followed by East Cambridgeshire and Huntingdonshire.

### Incident by District

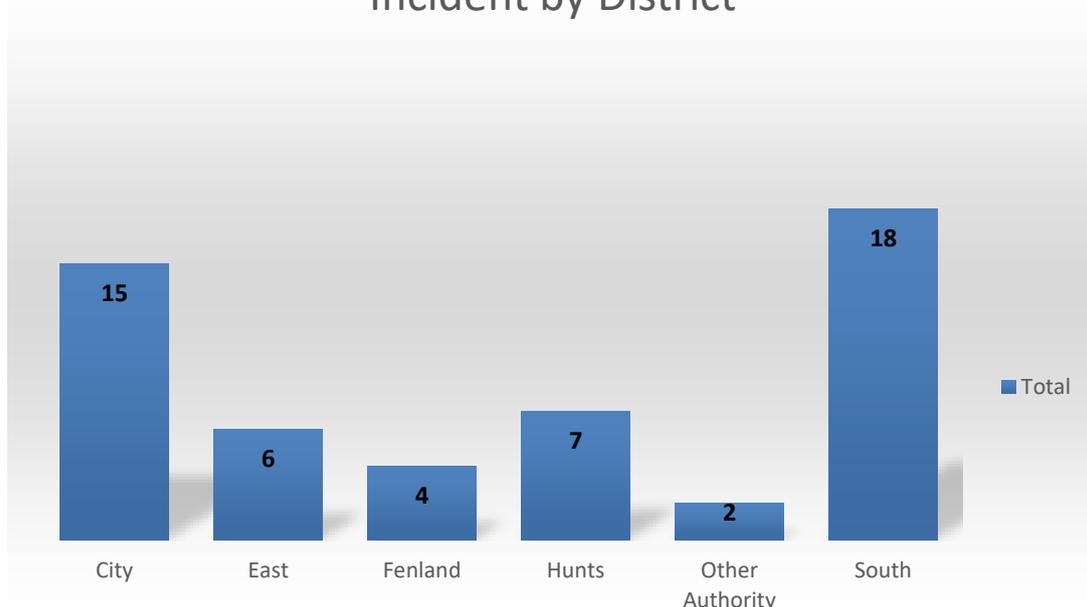
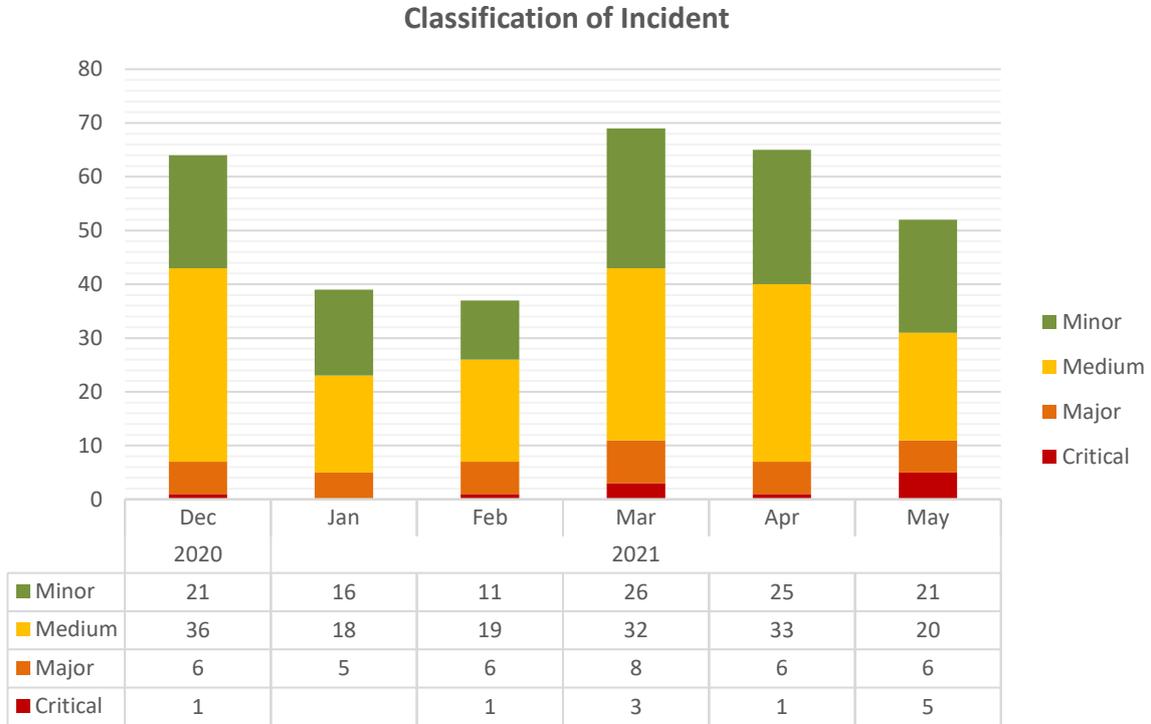


Figure 4: Incident location by District area - May 2021



During the month we responded to 21 minor incidents, 20 medium incidents, 6 major incidents and 5 critical incidents. (See Figure 5).



**Figure 5: Classification of incident**

**Notes: Classification of Incidents**

**Minor:** Delays less than 15 minutes. Low levels of congestion which are not normal conditions.

**Medium:** Delays of up to 30 minutes. Significant congestion which is not normal conditions.

**Major:** Delays of up to one hour. Severe congestion that has started to spread to neighbouring roads which is not normal conditions.

**CRITICAL:** Delays of over 1 hour. Congestion that has spread to numerous roads over a wide area. e.g. whole of central Cambridge.

In May, we saw step 3 of the government’s road map out of lockdown being implemented. This included the opening of indoor entertainment and the easing of limits on seeing family and friends. Hospitality venues were also allowed to serve customers indoors.

We didn’t see an immediate impact on the County’s road network, although we have noticed a general increase in congestion.

The main theme in terms of incidents throughout May was roadworks. Fortunately, we were made aware of emergency works at an early stage so that we could advise our followers of the potential disruptions in order for them to plan their journey in advance.



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Please find details of the critical incidents below:

- **11/05/21** (16:20 – after 17:30) **A14 J35 (Stow Cum Quy) – J37 (Newmarket)** – Lane closure implemented due to planned road works by Highways England. Delays peaked at just over 50 minutes.
- **17/05/2021** (16:50 – after 17:30) **A14 J35 (Stow Cum Quy) – J37 (Newmarket)** - Lane closure implemented due to planned road works by Highways England. Delays peaked at just over 1 hour.
- **18/05/2021** (17:15 – after 17:30) **A47 Rings End** - Lane closure implemented due to a Road Traffic Collision. Delays peaked at just over 1 hour.
- **20/05/2021** (13:30 – 14:40) **A14 J37 (Newmarket)** - Lane closure implemented due to a Road Traffic Collision. Delays peaked at 1 hour.
- **27/05/2021** (09:15-13:00) **A14 J35 (Stow Cum Quy) – J36 (A11)** – Road closure implemented due to a Road Traffic Collision. Delays peaked at just over 1 hour.

Whilst there is still less traffic on the roads, we have continued operating under reduced monitoring hours, which are 08:30 - 17:30. This is being regularly assessed.

For more information on roadworks across the County, please have a look at <https://one.network/>

**STAY SAFE THIS  
SPRING**

Continue to follow the Covid-19 guidance this spring so the roadmap can continue.

*This depends on us.*

Stay local · Keep social distancing · Stick to the rule of 6

**#ThisDependsOnUs**

Integrated Highways Management Centre (IHMC) – Monitors Cambridgeshire’s Highways in order to warn and advise of disruptions on the network.

Operating Hours: 8:30am-5:30pm Mon-Fri.

Contact us: 01223 507176 [ihmc@cambridgeshire.gov.uk](mailto:ihmc@cambridgeshire.gov.uk)

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